

## Village of Allouez 2009 Resident Survey

### Results 12-29-2009

1. How many years have you lived in Allouez? **1,819 Responses**

Less than 2 years    2-5 years    6-10 years    11-20 years    More than 20 years  
15.3%   10.8%   12.5%   17.8%   53.5%

2. What is your age category? **1,793 Responses**

18-24    25-34    35-44    45-54    55-64    65-74    75 years or older  
0.3%   7.7%   11.7%   19.0%   22.0%   20.0%   19.4%

3. What best describes the building you live in? **1,824 Responses**

Single family house    Duplex/town home/condominium    Apartment    Assisted Living  
94.4%   5.4%   0.1%   0.1%

4. Are you currently employed? **1,796 Responses**

56.3%  Yes   3.8%  No   39.8%  Retired

5. If you are currently employed, where is your employer located? **1,014 Responses**

11.5%  Village of Allouez   41.6%  City of Green Bay   12.1%  Village of Ashwaubenon  
11.1%  City of De Pere   5.1%  Village of Bellevue   6.8%  Other community in Brown Count  
11.8%  Outside of Brown County

6. How many children under the age of 18 live in your household? **1,792 Responses**

73.8%  0   18.5%  1-2   4.6%  3-5   0.1%  6 or more

7. How many adults age 18 or older live in your household? **1,801 Responses**

14.3%  0   78.0%  1-2   7.2%  3-5   0.5%  6 or more

8. Do you have access to the Internet at your home or place of employment? **1,810 Responses**

83.5%  Yes   16.5%  No

9. How often have you used the Village of Allouez website at [www.villageofallouez.com](http://www.villageofallouez.com) in the last 12 months?

0.2%  Daily   0.8%  Weekly   24.3%  Monthly   74.7%  Never   **1,745 Responses**

10. What Information were you looking for? (Check all that apply) **1,095 items checked**

7.3%  Agendas   6.3%  Minutes   10.1%  Program information   10.0%  Code information  
13.8%  Contact information   17.2%  All About Allouez   28.7%  Services   6.7%  Other

11. If you are interested in possibly receiving information about upcoming events and projects in the village via e-mail, please provide your e-mail address. **RECEIVED 555 E-MAIL ADDRESSES OUT OF 1,511 THAT RESPONDED THEY HAVE INTERNET ACCESS; 36.7%**

12. Would you be interested in volunteering to serve on a Village of Allouez committee or special project?

12.3%  Yes   75.5%  No   12.2%  Already serve as a volunteer   **1,653 Responses**

13. Have you had any in-person or phone contact with an employee of the Village of Allouez within the last 12 months? **1,788 Responses**   59.2%  Yes   40.8%  No (skip Question 14)

14. What departments? (Check all that apply) **1,548 items checked**

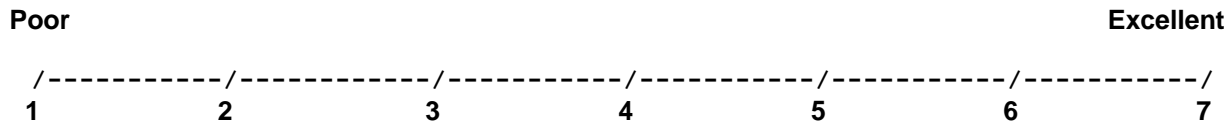
33.3%  Public Works   15.6%  Administration   9.6%  Recreation   4.3%  Zoning & Planning   9.4%  Building Inspection  
11.0%  Police   3.4%  Fire   0.7%  Finance   5.9%  Village Board   6.8%  Other

15. What are your preferred office hours of operation for the Village Hall? **1,752 Responses**

21.9%  7:30am – 4pm (current)   13.2%  8:00 – 4:30   18.4%  8:30 – 5:00   44.3%  No preference   2.2%  Other

**Allouez as a Community -**

On a scale from 1 through 7, with **1 being Poor**, and **7 being Excellent**, place the number which best matches your feelings in the blank before each question.



	1	2	3	4	5	6	7
16.	0.1%	0.2%	0.9%	3.6%	15.3%	40.4%	39.4%
17.	0.2%	0.5%	1.7%	5.5%	13.9%	38.3%	39.9%
18.	0.2%	0.6%	1.3%	4.5%	13.1%	38.7%	41.6%
19.	1.2%	3.6%	3.6%	9.3%	16.2%	31.2%	34.8%
20.	6.6%	12.5%	17.5%	24.1%	20.3%	10.3%	8.7%

**Resp. How would you rate**

- 16. **\_1,815** Allouez as a place to live? **1.2% Negative; 3.6% Neutral; 95.1% Positive Ave. Response = 6.1**
- 17. **\_1,807** your neighborhood as a place to live? **2.4% Negative; 5.5% Neutral; 92.1% Positive A.R. = 6.1**
- 18. **\_1,745** Allouez as a place to raise children? **2.1% Negative; 4.5% Neutral; 93.4% Positive A.R. = 6.1**
- 19. **\_1,773** Allouez as a place to retire? **8.4% Negative; 9.3% Neutral; 82.2% Positive A.R. = 5.7**
- 20. **\_1,799** Allouez as a place to shop or do business? **36.6% Negative; 24.1% Neutral; 39.3% Positive A.R. = 4.0**

On a scale from 1 through 7, with **1 being Strongly Disagree**, and **7 being Strongly Agree**, place the number which best matches your feelings in the blank before each statement.

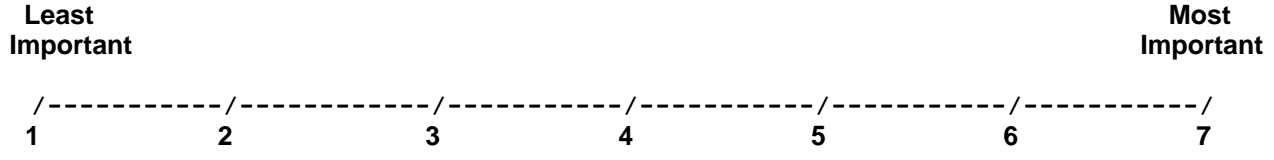


	1	2	3	4	5	6	7
21.	2.1%	3.0%	6.5%	16.9%	26.7%	28.2%	16.6%
22.	30.5%	13.2%	12.2%	18.7%	12.3%	7.0%	6.1%
23.	19.6%	9.6%	9.0%	16.2%	15.3%	15.9%	14.4%
24.	22.7%	12.9%	12.8%	19.0%	11.5%	10.7%	10.4%
25.	24.9%	11.0%	9.9%	14.6%	15.1%	12.9%	11.6%
26.	6.6%	3.8%	2.2%	5.7%	10.3%	28.8%	42.6%
27.	18.0%	13.4%	8.7%	9.8%	10.3%	15.3%	24.5%
28.	7.1%	3.8%	3.0%	7.6%	10.3%	25.9%	42.2%
29.	10.1%	4.3%	4.5%	8.7%	14.6%	25.3%	32.4%
30.	11.1%	8.3%	5.3%	11.3%	13.8%	21.3%	29.0%
31.	8.0%	4.4%	3.8%	9.9%	13.1%	22.2%	38.6%

- 21. **\_1,786** I receive good value for the taxes I pay **11.6% Disagree; 16.9% Neutral; 83.1% Agree A.R. = 5.1**
- 22. **\_1,783** I support raising property taxes to maintain current services. **55.9% Disagree; 18.7% Neutral; 25.4% Agree A.R. = 3.1**
- 23. **\_1,758** I prefer to see individual service fees *created* instead of property taxes *raised* to maintain current services. **38.2% Disagree; 16.2% Neutral; 45.6% Agree A.R. = 4.1**
- 24. **\_1,764** I support the reduction of current services to maintain the existing tax rate. **43.6% Disagree; 19.0% Neutral; 32.6% Agree A.R. = 3.6**
- 25. **\_1,765** I would support a charge of up to \$10 per month per household if the money is to be used only for reconstructing village streets which are in need of repair. (currently no money in budget) **45.8% Disagree; 14.6% Neutral; 39.6% Agree A.R. = 3.7**
- 26. **\_1,782** I support starting fall leaf collection 1-2 weeks later rather than paying a small increase in taxes to pay for the current 8 weeks of collection. **12.6% Disagree; 5.7% Neutral; 81.7% Agree A.R. = 5.7**

- 27. **\_1,774** I support snowplowing of residential streets during the regular work hours of 7am – 3pm rather than paying increased taxes for snowplowing during overtime work hours (2am – 7am). **40.2% Disagree; 9.8% Neutral; 50.0% Agree A.R. = 4.2**
- 28. **\_1,779** I support a reduced bulk waste (refuse) pickup schedule of 6 times per year rather than the present 10 times so that I don't have to pay increased taxes. **13.9% Disagree; 7.6% Neutral; 78.5% Agree A.R. = 5.7**
- 29. **\_1,784** I am willing to pay a reasonable charge for curbside pickup of used appliances and large bulk waste items rather than dispose of these items myself. **18.9% Disagree; 8.7% Neutral; 72.4% Agree A.R. = 5.2**
- 30. **\_1,769** I support a reduction in brush pickup to 1-2 times during 6 months of the year from the present 9 months rather than a tax increase to maintain the current service level. **24.6% Dis; 11.3% Neutral; 64.0% Agree A.R. = 4.9**
- 31. **\_1,769** I would support the village pursuing shared services such as police, fire and rescue, and public works with neighboring municipalities. **16.3% Disagree; 9.9% Neutral; 73.8% Agree A.R. = 5.4**

Place the number 1 through 7 which best matches your feelings in the blank before each item.



Please indicate how important each of the following Allouez services and functions is to maintaining Village quality:

	1	2	3	4	5	6	7
32.	2.6%	2.9%	5.4%	13.6%	20.9%	28.2%	26.4%
33.	8.3%	8.2%	10.8%	19.5%	22.3%	17.2%	13.8%
34.	7.2%	5.1%	8.1%	17.5%	22.8%	21.4%	18.0%
35.	5.0%	4.1%	6.5%	14.3%	22.4%	25.9%	21.8%
36.	4.7%	5.9%	10.4%	20.4%	22.5%	17.7%	18.5%
37.	5.1%	6.6%	10.6%	20.7%	20.1%	18.3%	18.7%
38.	4.0%	3.3%	4.1%	8.8%	11.8%	17.6%	50.5%
39.	5.0%	3.8%	4.7%	10.9%	11.1%	17.3%	47.2%
40.	1.7%	1.7%	1.3%	5.2%	8.1%	18.2%	63.8%
41.	9.5%	9.2%	9.7%	22.4%	23.3%	13.1%	12.8%
42.	4.2%	5.2%	7.0%	16.7%	20.9%	16.5%	29.5%
43.	12.8%	7.0%	8.1%	16.9%	19.6%	16.6%	19.0%

- 32. **\_1,779** **A.R. 5.4** Parks **10.9% Not Important; 13.6% Neutral; 75.5% Important**
- 33. **\_1,767** **4.7** Recreational services, activities and programs **27.2% Not Important; 19.5% Neutral; 53.3% Important**
- 34. **\_1,776** **4.8** Athletic facilities (soccer, baseball, softball, etc.) **20.4% Not Important; 17.5% Neutral; 62.2% Important**
- 35. **\_1,770** **5.1** Playgrounds **15.6% Not Important; 14.3% Neutral; 70.1% Important**
- 36. **\_1,759** **4.8** Tree trimming in right-of-way **20.9% Not Important; 20.4% Neutral; 58.7% Important**
- 37. **\_1,753** **4.8** Tree removals in right-of-way **22.2% Not Important; 20.7% Neutral; 57.1% Important**
- 38. **\_1,775** **5.8** Village-owned 24-hour fire services **11.4% Not Important; 8.8% Neutral; 79.8% Important**
- 39. **\_1,773** **5.6** Village-owned 24-hour ambulance services **13.5% Not Important; 10.9% Neutral; 75.6% Important**
- 40. **\_1,782** **6.2** 24 hour 7 days a week police service **4.7% Not Important; 5.2% Neutral; 90.1% Important**
- 41. **\_1,728** **4.3** Additional police services and programs **28.4% Not Important; 22.4% Neutral; 49.2% Important**
- 42. **\_1,762** **5.1** Enforcement of village codes and ordinances **16.4% Not Important; 16.7% Neutral; 66.9% Important**
- 43. **\_1,772** **4.5** Bike paths to trails **27.9% Not Important; 16.9% Neutral; 55.2% Important**