

VILLAGE OF ALLOUEZ

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Water Utility

Dear Customer,

Providing and maintaining a safe public water supply is a priority of both the Village of Allouez and the Wisconsin Department of Natural Resources (WDNR). Our goal is to perform a water system cross-connection survey of your home to ensure compliance with the WDNR requirements.

The residential household survey takes less than ½ hour and is required by Wisconsin Administrative Code Sections NR 811.09, Comm 82.41, and Village of Allouez Ordinance No. 55. The Allouez Water Utility is required to perform this inspection at least once every 10 years for residential water utility customers.

This inspection is performed when a house is sold, when water meter service or battery replacement is required, when the inspection is requested by the resident, or when the Water Utility conducts inspections in an area of the Village. If done as part of an area survey, a letter will be sent to residents requesting they schedule an appointment for the survey.

During the household survey, we will be checking for state-approved cross-connection protection on the plumbing fixtures including: handheld showers, toilet tanks, utility sinks, inside and outside hose faucets, and hot water boiler systems. The inspection form is available on the Village website if you would like to view it.

The installation of outside faucet hose bibb vacuum breakers is likely the most frequent corrective action that will be required. State approved hose bibb vacuum breakers are available for purchase from the Village Water Utility inspector at the time of the survey or available at the Village Hall. If installed during the household survey, there may not be a need for a follow-up compliance inspection. The vacuum breaker(s) cost will be added to the next month water bill. Note that the Village purchases these devices in large volume and sells them at cost. State approved cross-connection devices are also available at local hardware stores or from your plumber.

Faucet vacuum breakers are required on inside and outside threaded faucets that a hose can be connected to. Residents are encouraged to install faucet vacuum breakers as soon as possible and maintain these in service at all times. Note that vacuum breakers installed outside should be self-draining such as a Cash Acme VB-222 vacuum breaker. The inside type vacuum breaker should be a Cash Acme V-3 or equivalent.

If you would like to schedule your household cross-connection survey please call HydroCorp at 1.800.315.4305.